



**HYATT
REGENCY®**

CLEARWATER BEACH
RESORT & SPA

Hyatt Regency Clearwater Beach Resort & Spa
301 South Gulfview Boulevard
Clearwater Beach, FL 33767
Phone: 727-373-1234
Fax: 727-441-3672
www.clearwaterbeach.hyatt.com

May 16, 2013,

Good day,

Bill Lorentzen, Guitar Entertainer, recently performed in our hotel lobby. He was hired to keep a great atmosphere and to help create an extraordinary arrival experience for our guests. This is no easy task on days where our resort has a large turn from one sold out night to the next and on weekends when every guest would prefer to check in early.

Bill was phenomenal as an entertainer, flexible and modest enough to fit our specific need and a true professional. He was reliable, prompt and extremely easy to work with. Both our guests and employees loved his music and the days he performed were a true success.

He's also performed quite often in our lounge and pool deck with similar results.

I would highly recommend Bill to any organization. Please feel free to contact me with any concerns or questions.

With regards,

John D'Angelo
Director of Rooms
Hyatt Regency Clearwater Beach Resort & Spa
727-373-4455
john.dangelo@hyatt.com